

Operating and Visitor Rules for the Public Restroom on V Pevnosti Street

Article 1 - Introductory Provisions

1. The owner of the building at V Pevnosti No. 163, 128 00 Prague 2, is the City of Prague. The administrator of the building and the operator of the public restroom located within the building is the National Cultural Monument Vyšehrad, a contributory organization of the City of Prague.
2. Operating period: January 1 – December 31, operating hours: Monday – Sunday, 10:00 AM – 6:00 PM.
3. The restroom is intended for visitors of Vyšehrad and is provided for a specified fee paid in advance at the entrance. The restroom consists of three sections: male, female, and one for the physically disabled (or mothers with children) with a separate entrance. It also includes a cleaning booth with a drain and a service area for staff.
4. The operator may adjust the operating hours and waive the fee for using the restroom in connection with events held in the Vyšehrad area. The operator may also decide to close the restroom for operational or technical reasons.

Article 2 – Rules for Visitors

1. Visitors are required to behave in a manner that does not endanger themselves or others and to avoid damaging the restroom facilities and equipment. Visitors must follow the instructions of the operator's staff.
2. It is prohibited to enter the restroom with animals, except for assistance dogs. Entry is also prohibited for persons suspected of being intoxicated or under the influence of drugs or other intoxicating substances, and for persons in heavily soiled, insufficient, or otherwise inappropriate clothing and footwear.
3. It is not permitted to bring alcohol, food, beverages, drugs, toxic and intoxicating substances, glass and sharp objects, any weapons, explosives, flammables, oversized luggage, bicycles, scooters, or other dangerous items that could cause harm to health or property into the restroom.
4. It is prohibited to stand on toilet bowls, take or remove hygiene products (toilet paper, liquid soap, etc.) from the restroom. If hygiene products are missing, visitors should request their replenishment from the restroom staff.
5. Smoking (including electronic cigarettes) and any handling of open flames are prohibited in the restroom.
6. It is prohibited to place promotional and advertising materials in the restroom without prior approval from the operator.
7. Visitors are required to maintain cleanliness and order in the restroom and to use it only for its intended purpose. Trash must be disposed of in the designated bins. It is forbidden to dispose of feminine and baby hygiene products in the toilet bowl.

Article 3 – Specific Provisions

1. The outdoor areas (entrance balcony) are monitored by a camera system. The data processor is National Cultural Monument Vyšehrad.
2. Entry and stay in the restroom are conditional upon compliance with applicable legal regulations and these operating rules. In case of inappropriate behavior by a visitor, the operator's staff is authorized to call the Police of the Czech Republic.
3. If an employee observes a safety hazard or a defect threatening property damage in or around the information center, they are required to immediately report it to the employer. Visitors are encouraged to report any defects to the operator.
4. Any injury must be reported to the operator's staff and recorded in the logbook, which is stored along with a first-aid kit and an automated external defibrillator in the information center's service room at National Cultural Monument Vyšehrad.
5. The restroom operator does not assume any responsibility for the loss or theft of personal belongings by other individuals.

Article 4 – Final Provisions

1. Visitors can report any defects and suggestions regarding the restroom's operation to the operator's staff or via email at sekretariat@praha-vysehrad.cz.
2. Visitors are responsible for any violations of these operating rules and for any damage caused to the property of the City of Prague under the administration of NKP Vyšehrad in accordance with applicable legal regulations.

These Operating and Visitor Rules were approved by the director of National Cultural Monument Vyšehrad on August 30, 2024.